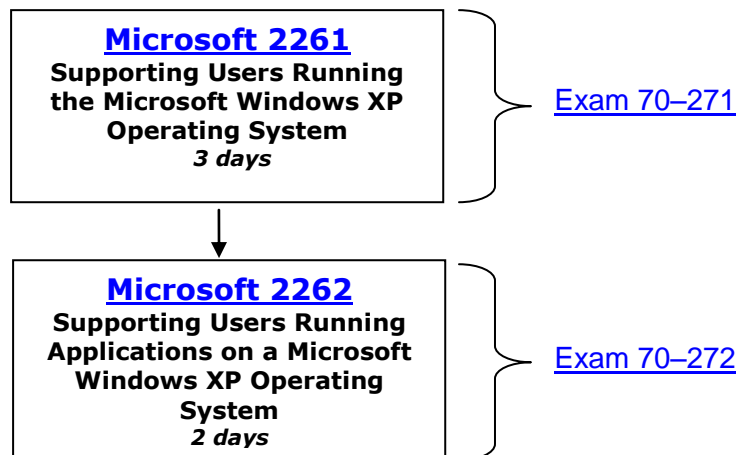


MCDST: Microsoft Certified Desktop Support Technician on Microsoft Windows Certification

5 days of Instructor led training - 2 exams



MCDST: Microsoft Certified Desktop Support Technician on Microsoft Windows Certification

The Microsoft Certified Desktop Support Technician (MCDST) credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system.

Certification Track

MCDST candidates are required to pass two core exams. Elective exams are not required. The following table lists Official Microsoft Learning Products courses and Microsoft Press books that are designed to help you prepare for these exams. See individual exam preparation guides for exam availability. The MCDST credential will not retire with the release of Windows Vista certifications; it will continue to be supported by Microsoft and valued by employers and decision makers who use Microsoft Windows XP. Candidates for this certification must pass two exams:

Two exams required -

- **Two exams (70-271 & 70-272)**

1. The course listed below is recommended to prepare you for the associated exam.

Microsoft 2261 - Supporting Users Running the Microsoft Windows XP Operating System

Exam 70 - 271

2. The course listed below is recommended to prepare you for the associated exam.

Microsoft 2262 - Supporting Users Running Applications on a Microsoft Windows XP Operating System

Exam 70 - 272