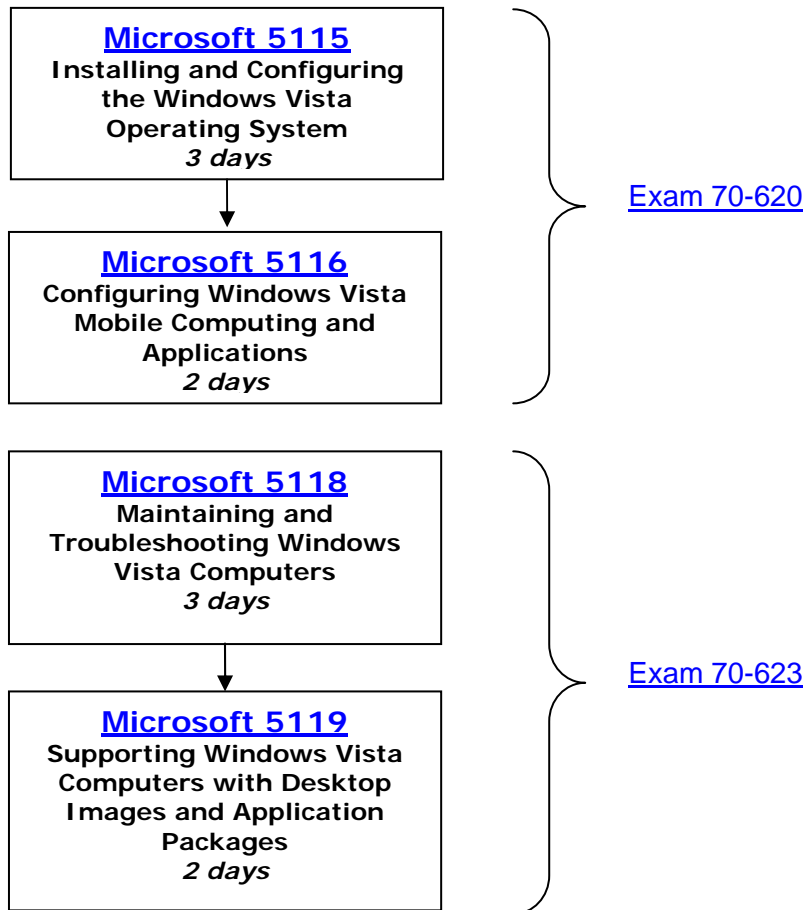


MCITP: Consumer Support Technician

10 days of Instructor led training - 2 exams



MCITP: Consumer Support Technician

A Microsoft Certified IT Professional: Consumer Support Technician (MCITP: Consumer Support Technician) credential is the premier certification to highlight and validate your expertise and skill set in a job role supporting a broad range of consumer desktop operating systems, desktop applications, mobile devices, networking, and hardware support issues related to the Windows Vista operating system. This certification is the right option for you if your interest lies in home user support or consumer retail support.

Certification Track

To achieve this certification, you must successfully complete two exams: one Microsoft Certified Technology Specialist (MCTS) Windows Vista prerequisite exam and one Professional Series exam.

Two exams required -

- Microsoft 5115** – Installing and Configuring the Windows Vista Operating System
- Microsoft 5116** – Maintaining and Troubleshooting Windows Vista Computers
- Exam 70 – 620**

Microsoft 5118 – Maintaining and Troubleshooting Windows Vista Computers

Microsoft 5119 – Configuring Windows Vista Mobile Computing and Applications

Exam 70 – 623