

CCNP VOICE

Cisco Certified Network Professional CCNP Voice validates advance knowledge and skills required to integrate into underlying network architectures. Furthermore, this certification validates a robust set of skills in implementing, operating, configuring, and troubleshooting a converged IP network. With a CCNP Voice certification, a network professional can create a collaboration solution that is transparent, scalable, and manageable. The CCNP Voice focuses on Cisco Unified Communications Manager (formerly Unified Call Manager), quality of service (QoS), gateways, gatekeepers, IP phones, voice applications, and utilities on Cisco routers and Cisco Catalyst switches. Additionally, the integration and troubleshooting of Cisco Unified Communications applications are now covered in the CCNP Voice, specifically the Cisco Unity Connection and Cisco Unified Presence applications.

25 days of Instructor Led Training – 5 exams

Prerequisite certification – CCNA Voice (ICOMM v8.x)

Exam Codes

[CVOICE # 642-437](#)

Cisco Voice over IP
(CVOICE v8.x)

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[CIPT1 v8.0 # 642-447](#)

Cisco IP Telephony Part 1

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[CIPT2 v8.x # 642-457](#)

Cisco Unified Communications
Manager, Part 2.

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[CAPPS # 642-467](#)

Unified Communications Applications
v8.x

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[TVOICE v8.x # 642-427](#)

Troubleshooting Cisco Unified
Communications v8.0

Courses

[CVOICE v8.x](#)

Implementing Cisco Unified
Communications Voice over IP and
QoS v8.0 (5 days)

&

[CIPT1 v8.x](#)

Cisco Unified Communications
Manager Part 1 (5 days)

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[CIPT2 v8.x](#)

Cisco Unified Communications
Manager Part 2 (5 days)

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[CAPPS v8.x](#)

Cisco Unified Communications
Applications v8.x (5 days)

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[TVOICE v8.x](#)

Troubleshooting Cisco Unified
Communications (5 days)