

CompTIA A+ Certification

10 days of Instructor-led training - 2 exams

CompTIA A+ Certification
Essentials Support Skills

5 days

Essentials Exam
CompTIA A+ Essentials 220-601



CompTIA A+ Certification
Electives

5 days

Elective Exams
CompTIA A+ Electives 220-602
IT Technician

or

CompTIA A+ Electives 220-603
Remote Support Technician

or

CompTIA A+ Electives 220-604
Depot Technician

CompTIA A+ Certification

CompTIA A+ Essentials Exam 220-601

CompTIA A+ Essentials validates knowledge of basic computer hardware and operating systems, covering skills such as installation, building, upgrading, repairing, configuring, troubleshooting, optimising, diagnosing and preventive maintenance, with additional elements of security and soft skills. The Essentials Exam validates the basic skills needed by any entry-level service technician regardless of job environment.

CompTIA A+ Certification candidates have to successfully complete one of the following elective exams:

CompTIA A+ Electives Exam 220-602 – IT Technician

The CompTIA A+ 220-602 exam is targeted for individuals who work or intend to work in a mobile or corporate technical environment with a high level of face-to-face client interaction. Examples job roles include: Enterprise Technician, IT Administrator, Field Service Technician, PC Technician. Ideally, the CompTIA A+ 220-602 candidate has already passed the CompTIA A+ Essentials examination. Candidates who pass both CompTIA A+ Essentials and exam 220-602 will be CompTIA A+ certified with the IT Technician designation.

Individuals in careers that require IT knowledge outside of the formal IT job role, such as SMB office manager, technical sales roles or other non-technical roles that require understanding of computer repair issues may also find the validation of skills associated with the CompTIA A+ credential to be valuable.

CompTIA A+ Electives Exam 220-603 – Remote Support Technician

The CompTIA A+ 220-603 examination is targeted for individuals who work or intend to work in a remote-based work environment where client interaction, client training, operating system and connectivity issues are emphasized. Example job roles include: Remote Support Technician, Help Desk Technician, Call Centre Technician. Ideally, the CompTIA A+ 220-603 candidate has already passed the CompTIA A+ Essentials examination. Candidates who pass both CompTIA A+ Essentials and exam 220-603 exams will be CompTIA A+ certified with the Remote Support Technician designation.

CompTIA A+ Electives Exam 220-604 – Depot Technician

The CompTIA A+ 220-604 examination is targeted for individuals who work or intend to work in settings with where hardware related activities are emphasized. Example job roles include: Depot Technician, Bench Technician. Ideally, the CompTIA A+ 220-604 candidate has already passed the CompTIA A+ Essentials examination. Candidates who pass both CompTIA A+ Essentials and exam 220-604 exams will be CompTIA A+ certified with the Depot Technician designation.

How to certify as a CompTIA A+ Certification

1. Attend courses and undertake self-study to prepare for the exam of your choice.
2. Candidates must pass 2 exams (the CompTIA A+ Essentials Exam and one of the CompTIA A+ Electives Exams) to achieve the CompTIA A+ Certification.
3. To book your exams logon to the On-line Prometric testing system www.2test.com this will minimise your waiting time and provides great service. Alternatively, call Prometric on 1300 728 203. Ensure you have your Prometric ID and credit card or alternative method of payment available. If you don't have a Prometric ID you can obtain one when you contact Prometric.