Overview

Through this highly engaging workshop, you will equip yourself with the knowledge and tools to be an effective change leader. You will come away understanding what is involved in leading successful change initiatives in your organisation, develop a positive approach to resistance, and recognise how your leadership behaviours can move all stakeholders in a new direction.

IT leaders are skilled at managing their people, however managing change is a different story. Too often IT leaders are expected to know how to lead a change, but often they are not prepared. Regardless of the size or scope of change you are leading, effective change leadership skills are vital to your success.

Whether your role is change leader, change catalyst, or change agent, the role is critical to the success of the change initiative.

DDLS’ Professional Development Specialist, Lou Markstrom, writes an article for CIO.com.au each month to coincide with the release of his co-authored book, *Unleashing the Power of IT*. Read the article "Can you handle change?" here.

Skills Gained

At this workshop you will learn how to:

- Manage the organisational risks, human challenges and success factors of major change initiatives
- Recognise the dynamics of change in action
- Use a change leadership framework and tools to lead change
- Create clarity and a roadmap for a specific change
- Identify the structures and processes needed to sustain a change

Key Topics

- When you ask me to change
- Choices in change - Jumping off the cliff
- Leading change is like
- Discovering the leader within
- The components of change framework
- Opening moves
- Who’s who – Building a powerful change team
- Emotional cycles during change
- Sponsorship has a short shelf life
- Gaining commitment and honouring resistance
- Framing meaning – Enabling people to envision a different future
- Endings, beginnings and the land in-between
- Making change stick – Now we've reached the hard part

Target Audience

This workshop is designed for anyone in IT who is a change leader, change agent, project manager, business analyst, or anyone who is involved with a project that will affect many people in the organisation.
We can also deliver and customise this training course for larger groups – saving your organisation time, money and resources. For more information, please contact us on 1800 853 276.

Prerequisites

None

The supply of this course by DDLS is governed by the booking terms and conditions. Please read the terms and conditions carefully before enrolling in this course, as enrolment in the course is conditional on acceptance of these terms and conditions.