

# PeopleCert Web Proctored Exams

Looking to take an exam in ITIL<sup>®</sup>, PRINCE2<sup>®</sup>, PRINCE2 Agile<sup>®</sup>, MSP<sup>™</sup>, M\_o\_R<sup>™</sup>, P3O<sup>®</sup> or COBIT<sup>®</sup> 5? You can now take your exam online, from the convenience of your home or office!

What you'll need to complete an online exam:

- ❖ PC or Mac computer with an internet connection and a webcam
- ❖ Your computer must meet some basic hardware and software requirements  
You can check that your system meets the PeopleCert web proctored system requirements by clicking [here](#)

Once you meet all of the above requirements you can then schedule your exam:

- ❖ Step 1 - Visit [webcandidate.peoplecert.org](http://webcandidate.peoplecert.org) to create an account
- ❖ Step 2 - On your profile page, select "**Shop**" from the left-hand column and purchase a voucher  
(Skip this step if you already have a voucher)
- ❖ Step 3 - Use your voucher to schedule your exam by clicking "**Register for an Exam**"

**Good luck with your exam!**

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## Frequently asked questions:

### When do I get my results?

Provisional results are available instantly, at the end of your exam. Two days later, you will be notified that the official results have been published. You can then log in to your profile, view your results and download your e-certificate.

### What if my computer crashes during the exam?

The PeopleCert examination system has an automatic recovery system, which means that if your computer crashes, you won't lose any answers you have completed. Your proctor will advise you on what needs to be done if this happens.

### During my online proctored exam, will there be someone I can talk to throughout the session?

Your online proctor will be with you throughout the exam process. You can chat or talk to him/her at any time, if you need any help.